

Advanced Nurse Practitioners and the Urgent Care Appointment System

We are very fortunate to have recruited two Advanced Nurse Practitioners (ANPs) in recent months. ANPs are experienced nurses who have undertaken significant extra study in the diagnosis and treatment of conditions, and in many cases they are qualified to prescribe. Our ANPs, Dan Chilvers and Dean Whiting, will work alongside the duty doctor each day to provide care for those patients that require an urgent appointment. The duty doctor may also allocate home visits to the ANPs.

To allow our reception team to make sure you are seen by the most appropriate clinician, you will be asked to explain a little about your problem. We can assure you the team are fully trained in confidentiality and are contractually and legally bound to keep your information private. If appropriate, they may then offer you an appointment with one of the ANPs. The ANPs will be able to resolve the majority of concerns presented to them, but the duty doctor will be available for further review if necessary. Of course you may choose not to speak to the reception team about your problem in which case your name will be added to the duty telephone call list and you will receive a call back from either the duty GP or one of the ANPs during the day.

Routine appointments with GPs can be booked in the usual way.