

KEY Patient Participation Group – Wednesday, 2017 (Yarnton Surgery)

Attendees

- (CR) Chris Robins – c.robins33@yahoo.com (Chair/patient)
- (RR) Rosalyn Roulston – r.roulston@btinternet.com (Treasurer/patient)
- (HD) Hazel de Silva – hazeldesilva@hotmail.co.uk (Secretary/patient)
- (FL) Frank Lodge – frank.lodge@outlook.com (patient)
- (MJ) Michael Jackman – mejackman@gmail.com (patient)
- (MFF) Martyn Fawcett – martyn.ff@virgin.net (patient)
- (MS) Moira Speakman – moira.speakman@gmail.com (patient)
- (GL) Guy Lawfull – guy.lawfull@btinternet.com (patient)
- (MW) Malcolm Williams – malcom@malwill.myzen.co.uk (patient)
- (DW) Doreen Williams – malcom@malwill.myzen.co.uk (patient)
- (TP) Terri Perisi – terri.perisi@me.com (patient)
- (AO) Annie Owen – Annaliese.owen@nhs.net (Practice Director)
- (JG) Judy Graham - judith.graham@nhs.net (GP)

Minutes of Meeting	Actions
1) Apologies – Anne MacDonald, Doris Tresise, Andrew Persson, Pat Hardy	
2) Minutes from Previous Meeting a. Minutes from previous meeting were agreed b. No matters arising	
3) Chairperson’s Update Nothing to report	
4) Secretary/Treasurer Update (HD) followed-up on news of more efficient practice website (AO) mentioned this would be looked at again the early 2018. (RR) Bank mandate has now been set-up and balance is £75,500.	
5) Size and purpose of PPG (CR) informed the group that a member had raised the point that a PPG of 20 people was too large. (AO) mentioned other PPG’s in the country have developed smaller sub-groups. Discussion followed from members with different views, (MJ)	

<p>stated that the number of attendees at most meetings was about right however if all members attended it did become difficult. (FL) asked if stats from previous meetings could be established the number of attendees and (HD) offered to report back at the next meeting.</p>	<p>HD</p>
<p>6) Practice Update</p> <p>a. (AO) recently attended a meeting with local Councillors regarding the proposal of 4,000 new homes in Kidlington/Yarnton area and the impact on medical services. This is an ongoing issue and further news will be shared at future PPG meetings.</p> <p>(AO) updated members on staffing issues and confirmed Dr Christine Slowther was now on-board and the appointment of a new GP, to start in January 2018, was excellent news considering the nationwide recruitment problems. Dr Morris' patients will be transferred with no effect on patient care.</p> <p>(MW) asked about the current parking situation at Kidlington and how many spaces were allocated to practice staff. (AO) explained that although there were around 40 staff members they would not all be at the Practice at the same time and lengthy negotiations with Exeter Hall had taken place in the recent past to extend the car park. She pointed out signs are displayed within the waiting room and car park stating areas/waiting time limit.</p> <p>b. (AO) requested a Patient Arrival Screen was required at Yarnon at a cost of £1,410. Members of the group agreed to purchase this item however (MF) stated that the group should not pay any ongoing costs associated with the screen. An Ambulatory Blood Pressure Monitor was requested as there was currently a waiting list for these (JG) explained they are used to test patients need for treatment. Training practice nurses to use the monitors will ultimately free-up the GP's appointment time. Purchase of this item was agreed by members with a previous request for £3,000 put 'on-hold' for nurse training. A new chair in Consulting Room 11 was also required with (MW) suggesting a 'nearly new' local company might be worth approaching as the cost would be considerably less than a new one and offered to get a quote for the next meeting.</p>	<p>MW</p>
<p>7) AOB</p> <p>(RR) shared some news from the recent North East Forum Meeting which discussed how PPG's can help raise patient awareness of charities, courses, flu jabs and how Healthwatch. (RR) will circulate some notes from this meeting for member information. Members of the group raised the issue of how to raise funds from patients (RR) will circulate a paper of ideas raised at previous Forum meetings. (RR), (AM), (MFF) will attend the next Forum meeting in December.</p> <p>(MS) enquired why information about costs are displayed on the waiting room Patient Monitor. (AO) stated it was a suggestion by CCG.</p> <p>(AO) advised the group of an NHS initiative to identify patients who are at risk of developing diabetes (pre-diabetes) which has been rolled-out across the country. Letters were sent from the practice to 224 patients who's</p>	<p>RR</p>

<p>parameters matched the guidelines of the scheme. However she explained that in reality there were many factors why this may be and it was not clear-cut. Unfortunately this led to concerns by patients who had received a standard letter informing them of alarming consequences. (AO) had spoken to the patients and apologised profusely about the wording/tone of the letter that had been approved by NHS England. Feedback will be given by the practice at the next CCG meeting. It is hoped that lessons will be learned by the way the programme was handled by NHS England and that GP practices are required to work with ever-changing guidelines. General, open discussion around the issue took place between members of the group.</p>	
<p>Date of next meeting</p> <p>The next meeting will be held on Wednesday, 10th January 2018, 7.00pm, Key Medical Practice, Kidlington.</p>	