

**Summary of recent Patient Participation Group (PPG) Meeting
12th July 2017**

1) Practice Update

- **Dr David Finnigan (GP)** explained there were to be some exciting new developments within the practice.
- **Dr Finnigan** confirmed there was a meeting with OCCG (Oxfordshire Clinical Commissioning Group) to discuss funding for a new building. One of the key factors is the size of the patient population versus the floor area of the building. Although the practice was considered to be of sufficient size for the current population, it clearly will not be should the proposed housing developments in the area go ahead. Dr Finnigan said it may be that a new health centre would become a hub that houses extra services such as outpatient clinics for patients from further afield, but it this all under discussion at OCCG
- **Annaliese Owen (Practice Director)** agreed that the CCG have been made aware of the proposals for new housing in Kidlington to increase patient population.
- **Dr Finnigan** informed the group of the recent recruitment of x2 Advanced Nurse Practitioners to the Surgery, Dan Chilvers is already in post and the other nurse will be joining in September. They will undertake day-to-day work to support the growing demand on GP services, which will result in a more efficient use of staff.
- **Members of the Group** asked whether patients would be educated in the role of the new ANP (Advanced Nurse Practitioner) as they were concerned some patients may find the job titles confusing. **Annaliese Owen** will be issuing further information about this within the practice to inform patients as well as in Kidlington Parish Newsletter, Yarnton Village News, and on the website.
- **Members of the Group** suggested a practice notice board in the waiting area with photos of the practice team and job titles may help patients identify staff easier.
- **Dr Finnigan** informed the group of the recent decision of Dr Sarah Morris to leave the practice, stressing this was for personal reasons. Dr Morris will be leaving at the end of August, 2017 and will inform her patients personally. All patients will be allocated to other GPs within the practice. **Annaliese Owen** said the recent advert for a replacement GP had resulted in only one applicant, but she emphasised the chronic shortage of GPs nationwide and the national recruitment crisis. She did, however, stress that the Surgery is fully staffed and that the two Nurse Specialists can take on much of the acute work of GPs. This allows the clinical team to work in a different way and to use their skills more effectively. The members questioned whether this new way of working would cut the waiting time for appointments. **Dr Finnigan** emphasised that the current waiting time would be maintained and, in fact, is not unusual now.

2) Funding

- This will be discussed fully at the next PPG Meeting.
- **Annaliese Owen** has requested funding of £3,000 for nurse training in Chronic Obstructive Pulmonary disease (COPD)
- £700 for medical Inspection Lamp
- £1,800 for a new check-in screen at Yarnton
- Kidlington had x2 new high-back patient chairs donated and a request for the same at Yarnton was made at a cost of around £450 total. As the phlebotomy chair that had

been planned for Room 2 would be too big the group agreed this cost of £500 could now be used for the x2 high-backed chairs required at Yarnton.

3) AOB

- The surgery Website was discussed and agreed it is not very patient-friendly. **Dr Finnigan** suggested the Committee obtain a quote for a company to maintain the website first then feedback at the next PPG meeting.
- **Members of the Committee** raised concerns about patient DNA (did not attend) appointments **Annaliese Owen** said figures are published in the Parish Magazine and the Group will investigate techniques that could be used to reduce DNA numbers. One member of the PPG suggested that if patients were aware of the cost implications of DNA it may help to reduce non- attendance.
- A member raised the issue of PPG numbers and thought 20 was too many, however, **Annaliese Owen** said the idea of PPG is that it is to be inclusive and representative of all patients across the practice. A copy of the original Constitution Leaflet will be obtained to provide clarity of the idea behind the PPG and reviewed at the next PPG meeting.

4) Date of next meeting

Wednesday, 11th October, 7pm, Yarnton

Further information about the Patient Participation Group can be obtained by emailing:

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